CONTACTS

Head Teacher
Mrs Stacey Cross

Chair of Governors
Mr Paul Owens

Governor with Responsibility for Safeguarding:
Mr Paul Owens

FAMILY CONNECT:
01952 385 385 (Out of hours after 5pm Monday to Sunday: 01952 676500)

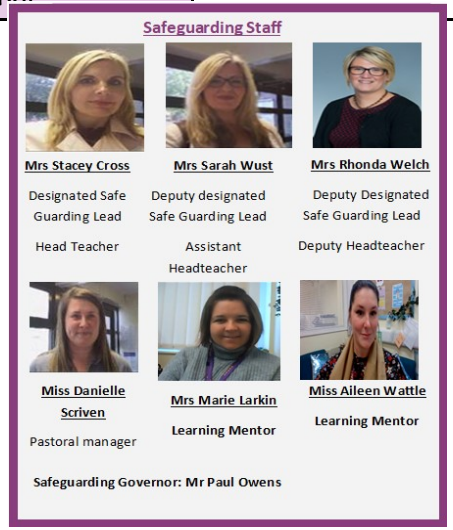
NSPCC Helpline: 0800 800 5000

In an emergency—call the police 101 or 999

Four Types of abuse:
Physical, Emotional, Sexual and Neglect

Safeguarding Staff

Role	Name
Designated Safe-guarding Lead (DSL)	Stacey Cross
Deputy Designated Safe-guarding Leads	Rhonda Welsh Sarah Wust Danielle Scriven Aileen Wattle Marie Larkin
Headteacher	Stacey Cross
Safeguarding Governor	Paul Owens



John Fletcher of Madeley Primary School
Upper Road
Madeley
Telford
TF7 5DL

Telephone:
01952 388188

THE CHURCH OF ENGLAND The Methodist Church

"Whatever you do, work at it with all your heart",
Colossians 3:23

John Fletcher of Madeley Primary School

Our Pastoral Support



At John Fletcher of Madeley Primary School, pastoral support for our children and families is a high priority and we aim to promote the wellbeing and self-esteem of each child. We want to inspire our children to see learning as a joy, a gateway to a successful future.

Who provides pastoral support?

The Pastoral Support Team consists of a Pastoral Support Manager, Miss Scriven, and two learning mentors Mrs Wattle and Mrs Larkin.



Miss Scriven



Mrs Wattle



Mrs Larkin

Who can access support?

Any child who attends our school.

Our pastoral team help pupils make the most of school life by breaking down barriers to learning. For the child, they are someone supportive to talk to, share successes or disappointments with, or to provide help with difficulties or worries. They can also be the link between school and home, or with outside agencies. They deliver a tailored and flexible approach to meet the needs of those being mentored.

Our pastoral team meet with children and young people, usually outside of the classroom, either individually or in small groups in a planned and structured way.

What can the pastoral team help with?

- Settling into a new school
- Friendship issues
- Problems on the playground
- Coping with illness
- Any form of bullying (including cyber bullying)
- Controlling emotions
- Social skills
- Family breakdown
- Unstable or difficult family circumstances
- Changes in home life
- The loss of a loved one
- Self-esteem or confidence issues
- Worries or concerns about transferring from primary to secondary school
- Anything else causing a child to worry

Keeping Children Safe

The Pastoral Support Team are also members of John Fletcher of Madeley Primary School Safeguarding Team, supporting the Head Teacher in matters relating to children's welfare and child protection concerns.

You can contact any member of the Pastoral team by contacting the school office on 01952 388188.

How do I access support?

Teachers will often refer children for support if they think it is necessary, or direct children to the self-help stations.

Please feel free to contact us directly by phone at school to request a call back or to arrange an appointment.

We are often found outside, greeting children and parents in the mornings, or at the end of the day.

You can also talk to your child's teacher, a member of school staff that you feel comfortable with, the office staff or any member of the senior leadership team.

We hold regular parent coffee mornings—please look out for these as they are full of information.