CONTACTS

Head Teacher
Mrs Stacey Cross

Chair of Governors
Mr Paul Owens

Governor with Responsibility for Safeguarding:
Mr Paul Owens

FAMILY CONNECT:
01952 385 385 (Out of hours after 5pm Monday to Sunday: 01952 676500)

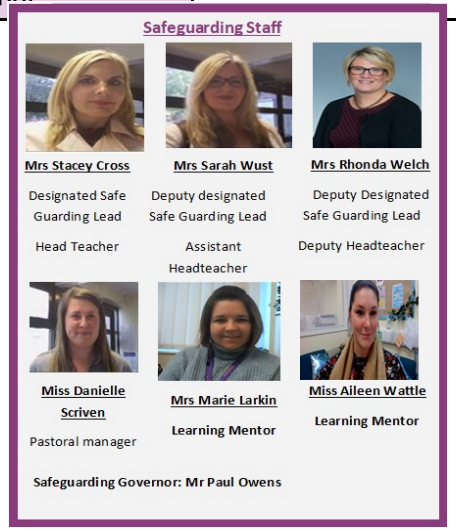
NSPCC Helpline: 0800 800 5000

In an emergency—call the police 101 or 999

Four Types of abuse:
Physical, Emotional, Sexual and Neglect

Safeguarding Staff

Role	Name
Designated Safe-guarding Lead (DSL)	Stacey Cross
Deputy Designated Safe-guarding Leads	Rhonda Welsh Sarah Wust Danielle Scriven Aileen Wattle Marie Larkin
Headteacher	Stacey Cross
Safeguarding Governor	Paul Owens



John Fletcher of Madeley Primary School
Upper Road
Madeley
Telford
TF7 5DL

Telephone:
01952 388188

THE CHURCH OF ENGLAND The Methodist Church

"Whatever you do, work at it with all your heart", Colossians 3:23

John Fletcher of Madeley Primary School

Early Help Offer



At John Fletcher of Madeley Primary School, pastoral support for our children and families is a high priority and we aim to promote the wellbeing and self-esteem of each child. We want to inspire our children to see learning as a joy, a gateway to a successful future. We know that families my need extra help at times and we want to do our best to support you.

What is Early Help?

It is what we are able to provide as a school to support families. Sometimes, that's all you need. Sometimes, we can enable families to access further services that can provide specific, targeted support. There are many varied reasons why families may choose Early Help support. All support is confidential and the level of engagement is controlled by the family.

Who can access support?

Anyone who has a child who attends our school.

What can I have support for?

We will do our best to help with whatever need you have. If we can't, we will look to provide guidance and support to access services which may be able to support you.

You may be looking for help because you are:

- Caring for a child with additional needs
- Worried about your child's behaviour
- Affected by domestic abuse
- Worrying about housing or finances
- Affected by drugs, alcohol, crime
- Experiencing any other difficulties

Who offers the support?

Stacey Cross (Head Teacher and Designated Safeguarding Lead)

Sarah Wust (SENDCo and Mental Health First Aider, Deputy DSL)

Danielle Scriven (Pastoral Manager and Deputy DSL)

Support for children:

Marie Larkin (Learning Mentor, Deputy DSL)

Aileen Wattle (Learning Mentor, Deputy DSL)

What does support look like?

Every package of support is different. We will arrange an appointment with you. It may be that you just need to talk to someone about the situation. If further steps are taken, we will work with you to assess need and create an action plan, which will be reviewed regularly.

It may be that we are able to invite external agencies to support the meetings, should you feel that this would be beneficial.

How do I access support?

Please feel free to contact us directly by phone at school to request a call back or to arrange an appointment.

We are often found outside, greeting children and parents in the mornings, or at the end of the day.

You can also talk to your child's teacher, a member of school staff that you feel comfortable with, the office staff or any member of the senior leadership team.

We hold regular parent coffee mornings—please look out for these as they are full of information.